

GENERAL INFORMATION			
Hotel name	Innvista Hotels Belek	Year of construction	2017
Category	5* Hotel	Last renovation	2023
Total area	22.472 m ²	Board	Ultra All Inclusive
Address	Kadriye Mah. Beşgöz Cad. No:8-1, Serik/ Antalya/Türkiye	Season	01.04.2024 - 31.10.2024
Telephone	+90 242 725 60 19	Number of rooms	315
Fax	+90 242 725 60 18	Number of beds	706
Web Site	www.innvistahotels.com	Air conditioning	Central heating / cooling
E-mail	info@innvistahotels.com	Number of floors	Main building with 5 floors consisting of 3 blocks
Call Center	444 9 427	Number of lifts	4
Transport	Taxi, minibus and private transfer (paid)	Pets	Not allowed
Languages	Turkish, English, German, Russian	Internet/W-LAN	Rooms and all general areas (24 hours, free of charge)
Wrist band	We use wrist band system to provide our guests with opportunity to use all the services of the hotel and for their own safety.	Accepted credit cards	Master, Visa,

DISTANCES	
Antalya Airport	25 km
Antalya City Center	35 km
Nearest Town	2 km (Kadriye), 5 km (Belek)
Nearest Hospital	12 km (Serik)

BEACH & POOLS						
<ul style="list-style-type: none"> Sea distance 900 m Free shuttle service to the beach: 08:00 – 19:00 Public sandy pebble beach with private area for hotel guests. Umbrella, sunbeds are free of charge, changing rooms, showers – free of charge, general use. Pool and beach towels are free of charge Pool opening hours: 08:00-20:00 Slides opening hours: 10:00 -12:00, 14:00-17:00 Slides for adults – 3, slides for kids – 5 (120 cm height rule is applied in some slides.) 						
Pool	Outdoor	Fresh Water	Indoor	Heating	Depth (cm)	(m ²)
Main Pool	✓	✓		-	1,40	436
Relax Pool	✓	✓		-	1,40	360
Mini Pool	✓	✓		-	1,40	10
Kids Pool	✓	✓		-	0,35	39
Pool with Slides	✓	✓		-	1,10	110
Kids Pool with Slides	✓	✓		-	0,35	39



ACCOMODATION

Common services offered to all rooms

- Electronic key system
- Minibar – soft drinks and water. Daily refilled free of charge.
- Smoking of cigarettes, hookah and electronic cigarettes is prohibited in all indoor areas per Law No. 4207 " Usage of Tobacco Products"
- Linen change - every 3 days
- Room cleaning – every day
- Towel change - upon request
- TV channels: Turkish, German, Russian, English, French. Belgian, Ukrainian, Iranian, Arabian channels, fashion channels, sports channels and music channels.



Room Type	Area	Facilities	Min./Max. Occupancy
STANDARD (Pool or garden view)	24 m ²	1 bedroom (with 1 double and 1 twin bed), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	1 / 3 adults
FAMILY (Garden view)	35 m ²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer;	2/ 4 adults
FAMILY SUITE (Pool or garden view)	47 m ²	2 bedrooms with interior door (with 1 double and 2 twin beds), laminate floors, dressing table, coffee table with chairs, small sofa unit. 2 mini bars, digital safety box, LCD / satellite TV with music channel, telephone, shower and bath tube/WC, bathrobes, towels, slippers, hair dryer;	2 / 4 adults
HANDICAP ROOMS (Garden view)	28 m ²	1 bedroom (with 1 double and 1 twin bed), central air conditioner, laminate floors, dressing table, coffee table with chairs, mini bar, digital safety box, LCD / satellite TV with music channel, telephone, shower/WC, bathrobes, towels, slippers, hair dryer, door width 90 cm;	1 / 3 adults

HOTEL GUEST CHECK IN -CHECK OUT TIMES

15:00 (CHECK IN) – 12:00 (CHECK OUT)

FOOD & BEVERAGES

- 1 Main Restaurant, 4 A'la Carte restaurants, Beach Snack & Beach Bar, 1 Aqua Snack Restaurant, 6 bars, 1 patisserie, Disco
- Breakfast, lunch and dinner open buffets at Innova restaurant
- Capacity of Innova restaurant is 700 people; 300 indoor and 400 outdoor areas
- There is cooking corner at Innova restaurant
- A la carte restaurants are to be reserved. Reservations are made at Guest Relations.
- **First visit of Fish A'la Carte Restaurant during the stay is free of charge, the second visit and 3 more A'la Carte Restaurants (Turkish, Mediterranean and Far East) are for extra cost – 10 Euro per person.**
- Ultra-All-Inclusive Drinks: all soft drinks, domestic and selected imported alcoholic beverages.
- Deluxe Beverages (champagne, bottled wine, luxurious alcoholic beverages and etc.) are extra charged.
- Room Service is extra charged
- The waiter is authorized to refuse to serve alcoholic beverages to guests who harm themselves and others.
- No alcohol service for under 18s.

Breakfast	Innova Restaurant	07.00 – 11.00
Lunch		12.30 – 14.30
Kids Restaurant Lunch		12.30 – 14.30
Dinner		19.00 – 21.00
Kids Restaurant Dinner		18.30 – 21.00
Night meal		23.00 – 00.00
Anatolian Cuisine	Lalezar A'la Carte Restaurant	19.00 – 21.00
Mediterranean Cuisine	La Trattoria A'la Carte Restaurant	19.00 – 21.00
Far East Cuisine	Dragon Restaurant	19.00 – 21.00
Fish Cuisine	Fish Inn Restaurant	19.00 – 21.00
Beach Snack	Beach	12.00 – 16.00
Aqua Snack	Kids Slide Pool	12.00 – 18.00
Patisserie	Lykia Patisserie	09.00 – 24.00

Facilities offered, amenities and services may vary according to weather conditions. Innvista Hotels reserves the right to make changes to the concept without informing 3rd parties.

Ice-cream	Pool Bar	10.00 – 18.00
Ice-cream	Aqua Snack	12.00 – 18.00
Ice-cream	Beach Snack	10.00 – 17.00



BARS

Domestic, some imported alcoholic and all soft beverages.	Bar	Opening Times	Place
	Lobby Bar	24 Hours	Lobby
	Pool Bar	09.00 – 24.00	Pool
	Simena Disco Bar	23.00 – 02.00	Lobby -1
	Amphi Bar	21.00 – 23.00	Amphi Theatre
	Aqua Bar	10.00 – 18.00	Slides Pool
	Beach Bar	09.00 – 17.00	Beach

OTHER SERVICES

Free Services	Extra Services
<ul style="list-style-type: none"> Outdoor parking (max. 50 vehicles) Hamam, Sauna and Steam Room Ironing room Safety boxes at Reception Shower rooms on the floors (5) Ironing room 	<ul style="list-style-type: none"> Laundry service Jeweler store, Hairdresser, Mini Grocery, Shoes shop Rent a car Doctor (on request), Nurse (8 hours) Telephone, fax, post services, photocopies Spa & Wellness services Baby sitter Tennis court lighting Adventure park Billiards

ENTERTAINMENT AND ACTIVITIES

Paid and free

<ul style="list-style-type: none"> Disco (23.00 - 02.00) Fitness Aqua aerobic Water gymnastics Yoga Archery Tennis Basketball Volleyball Badminton Table tennis Darts Animation programs and shows Adventure park (paid) Billiards (paid) 	
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MINIVISTA KIDS' CLUB

4-12 y.o.

- Indoor soft play
- Open air playground
- Activity rooms for boys and girls
- Skill games
- PlayStation
- Mini theater stage
- Mini cinema hall
- Ceramics
- Kids' aerobics
- Face painting
- Cookies master class
- Dance lessons
- Mini Disco
- Baby carriage (with deposit)
- Baby radio (with deposit)
- Air hockey
- Pinball



MEETING ROOMS

- Wireless microphone, desk microphone, lectern microphone, slide machine, mixer, lectern, DVD-player, md player md recorder, barcovision, video / data projector, are free to use.

HALL	m ²	EBAT	HEIGHT	THEATRE	BANQUET	CLASS	U-SHAPE	BOARD
ASPENDOS	545	22X25	6 m	400	230	300	-	-
OLYMPOS	299	13X23	3 m	200	160	120	-	-
PATARA	70	5X14	3,75 m	40	-	32		30
MYRA	42	5X8	3,75 m	30	-	24	16	18
LIMYRA	30	5X6	3,75 m	20	-	10	8	12

SPECIAL DAYS CONCEPT (free of charge)

Birthday compliment: room decoration, greeting letter and small birthday cake to the room.

Wedding anniversary compliment: room decoration, greeting letter, fruit basket to the room.

Honeymoon compliment: room decoration upon check-in, greeting letter, red bathrobes and linen, fruit basket, bottle of wine, heart shaped cake, one time breakfast to the room.

Repeat Guest compliment: room decoration, greeting letter, fruit basket and bottle of wine

AWARDS & CERTIFICATES
GUEST REVIEW AWARDS 2017 BOOKING.COM (8,6)
CHRISTIAN TOUR BEST ACCOMODATION WINNER GOLD MEDAL 2017
TRIPADVISOR CERTIFICATE OF EXCELLENCE 2017/2018/2019/2020/2021/2022
GUEST RATED AWARD EXCELLENT 2018 EXPEDIA
RECOMMENDED ON HOLIDAYCHECK CERTIFICATE 2017/2018/2021/2022/2023
HOTELS.COM LOVED BY GUESTS AWARD WINNER 2019
TRIPADVISOR TRAVELLER CHOICE 2020/2021/2022
INTERNATIONAL ENVIRONMENTAL AWARD GREEN KEY 2020/2021/2022/2023
SAFE TOURISM CERTIFICATE 2020/2021/2022/2023/2024
CORAL TRAVEL STARWAY TORISM AWARDS TOP 100 HOTELS 2021/2022
AGODA.COM GOLD CIRCLE AWARD WINNER / 2022
OTELZ GUEST REVIEW AWARDS 2022
PEKANO TOURS WHITE DIAMOND AWARDS 2022/2023/2024
AGODA.COM CUSTOMER REVIEW AWARDS 8.4 2023
HOTELCHECK HEALTH & SAFETY AUDITS 2023
SUSTAINABLE TOURISM CERTIFICATIONS 2022/2023/2024